



We are excited to announce an expansion of our partnership with Credit Union Webinar Network (CUWN)! For the past 13 years, we have partnered with the CUWN to provide timely, relevant webinars. Beginning March 8th, they will also assist us in our webinar registration processes. Many of you have an existing account and will use that login to now purchase and access your webinars. **Plus, you'll now have access to Webinar Sales and Subscription Token Pricing.** You can now save up to 25% on all live and on-demand webinars with subscription tokens, and participate in Buy 2, Get One free webinar specials twice a year. Keep an eye on your inbox for more information on Subscription Token package pricing and announcements for webinar specials.

To ensure that you receive order confirmation emails and webinar instructions, we'd like to offer a few suggestions. The following steps will help ensure that you receive all information necessary prior to the webinar.

1. Please be sure your email system accepts (and does not reject) mail from the following email address:
 - support@cuwebtraining.com

A simple way to do this is to add this address to your contacts folder and "safe senders" list. Please forward this information to your **IT department**, too, so that the webinar information and instructions are not blocked by your firewall or spam filter.

[If you do not have an IT Department, please add the domain cuwebtraining.com to your contacts folder, your "safe" or "approved" senders list in your email client (such as Outlook), and spam filter (such as McAfee's SaaS).]

2. All upcoming and on-demand webinars can be found at <https://cuwebtraining.com/?a=wcul>. Please use the link within the marketing emails or this direct link to order live or on-demand webinars.
3. When you register for a "live" webinar, instructions will be emailed one week in advance, and then again the morning of the live webinar date.
4. When you register for an "on-demand" webinar, you will receive an email the day of the live webinar with the on-demand webinar link, which can be viewed anytime 24/7, beginning 2 business days after the live webinar and will expire 6 months after the live program date. The on-demand webinar may only be ordered for 6 months following the live program date. However, you will receive instructions on how to download a digital copy which you may keep and use indefinitely (and offline!).
5. If you pay by credit card, your statement will show **Financial Education & Development, Inc.** as the merchant name or transaction description.

For webinar registration questions, please contact support@cuwebtraining.com. We look forward to supporting your training needs for 2023 and into the future.