



2019 WEBINAR SCHEDULE

(TENTATIVE SCHEDULE - SUBJECT TO CHANGE)

Webinars are scheduled from 2:00 - 3:30 pm

- 1/8/2019 Compliance Training for the Frontline
Dawn Kincaid, Brode Consulting Services, Inc.
- 1/9/2019 Record Retention & Destruction Rules: Paper & Electronic
Elizabeth Fast, Spencer Fane LLP
- 1/10/2019 Regulator Issues & Update for the Credit Analyst
S. Wayne Linder, Young & Associates, Inc.
- 1/14/2019 IRA & HSA 2019 Update, Including Tax Reform Considerations
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 1/15/2019 FFIEC Exam Procedures for Business Continuity
Molly Stull, Brode Consulting Services, Inc.
- 1/16/2019 2018 HMDA Submission Due March 1, 2019, Part 1:
Identifying Reportable Loans, Data Integrity & FIG Analysis
Susan Costonis, Compliance Consulting and Training for Financial Institutions
- 1/22/2019 Successful Skip Tracing Techniques for Locating Borrowers & Recovering Collateral
David A. Reed, Reed & Jolly, PLLC
- 1/23/2019 Determining Cash Flow from Personal Tax Returns After 2018 Tax Reform Part 1: Newly Revised
Form 1040 & Schedules B & C
Tim Harrington, TEAM Resources
- 1/24/2019 2018 HMDA Submission Due March 1, 2019, Part 2:
Requirements, Clearing Edits, Exempt Fields & More
Susan Costonis, Compliance Consulting and Training for Financial Institutions
- 1/29/2019 Real Estate Loan Collection Rules for Lenders & Mortgage Servicers
Elizabeth Fast, Spencer Fane LLP
- 1/30/2019 Analyzing Financial Statements for the Credit Analyst
S. Wayne Linder, Young & Associates, Inc.
- 1/31/2019 Frontline Fraud Prevention: Stopping Fraud at the Teller Line
Mary-Lou Heighes, Compliance Plus, Inc.
- 2/5/2019 Right of Setoff on Deposit Accounts & Loans: Legal Issues
Elizabeth Fast, Spencer Fane LLP
- 2/6/2019 CAMELS Rating for Executives
Ann Brode-Harner, Brode Consulting Services, Inc.

- 2/7/2019 ACH Tax Refund Exceptions, Posting & Liabilities
Michele L. Barlow, PAR/WACHA
- 2/12/2019 Risks & Precautions for Endorsements & Other Negotiable Instruments
Mary-Lou Heighes, Compliance Plus, Inc.
- 2/13/2019 Board Secretary Procedural & Compliance Responsibilities
Dawn Kincaid, Brode Consulting Services, Inc.
- 2/14/2019 Prepaid Cards: Your Credit Union's Responsibilities Under the New Rules, Effective April 1, 2019
Elizabeth Fast, Spencer Fane LLP
- 2/19/2019 Determining Cash Flow from Personal Tax Returns After 2018 Tax Reform Part 2: Schedules D, E & F
Tim Harrington, TEAM Resources
- 2/20/2019 Debt Service Coverage Calculations in Underwriting
S. Wayne Linder, Young & Associates, Inc.
- 2/21/2019 The New NIST Digital Identity Guidelines: Impact on Passwords, Security Questions & Account Lockouts
Chad Killingsworth, Jack Henry & Associates, Inc.®
- 2/25/2019 Debit Card Chargebacks Part 1: Understanding Visa Rule Changes
Diana Kern, SHAZAM, Inc.
- 2/27/2019 ACH Dispute Resolution
Michele L. Barlow, PAR/WACHA
- 2/28/2019 Flood Insurance Compliance Update & FAQs
Ann Brode-Harner, Brode Consulting Services, Inc.
- 3/5/2019 Strategic Decisions Regarding CECL Methodologies, Processes & Governance
Bob Viering, Young & Associates, Inc.
- 3/6/2019 Essential Board Reporting: Requirements, Timing, Delivery Options, Risks & Concerns
Ann Brode-Harner, Brode Consulting Services, Inc.
- 3/7/2019 Federal Requirements for Tech-Based Marketing: Websites, Social Media, Robo Calls & More
Steven Van Beek, Howard & Howard Attorneys PLLC
- 3/11/2019 Cross Selling: The Key to Accountholder Satisfaction & Retention
Tim Tivis, Pinnacle Training Group
- 3/12/2019 Synthetic ID Fraud: What It Is, How It Works & Real-Life Scenarios
Brian Vitale, Compliance Advisory Services
- 3/13/2019 2019 ACH Rules Update
Michele L. Barlow, PAR/WACHA
- 3/14/2019 Debit Card Chargebacks Part 2: Understanding Mastercard Rule Changes
Diana Kern, SHAZAM, Inc.
- 3/19/2019 Best Practices for Today's Credit Union Board
Kevin Smith, TEAM Resources

- 3/20/2019 Advanced BSA Officer Training: In-Depth Risk Issues & Difficult Situations
Bill Elliott, Young & Associates, Inc.
- 3/21/2019 Required Compliance for Commercial Loans Secured by Real Estate
Susan Costonis, Compliance Consulting and Training for Financial Institutions
- 3/25/2019 Handling Power of Attorney & Living Trust Documents on Deposit Accounts & Loans
Elizabeth Fast, Spencer Fane LLP
- 3/26/2019 Red Flags in Board Reports
Molly Stull, Brode Consulting Services, Inc.
- 3/27/2019 Global Cash Flow Analysis for Underwriters & Credit Analysts
Aaron Lewis, Young & Associates, Inc.
- 4/2/2019 Mobile Device Risks, Records & Compliance Rules: Managing Your BYOD & COPE Policies
& Procedures
Nancy Flynn, The ePolicy Institute™
- 4/3/2019 UDAAP: Consumer Complaint Monitoring & Avoiding Harm
Dawn Kincaid, Brode Consulting Services, Inc.
- 4/4/2019 Enterprise Risk Management: Three Key Risk Assessments
Marcia Malzahn, Malzahn Strategic
- 4/8/2019 Notary Essentials & Legalities
Elizabeth Fast, Spencer Fane LLP
- 4/9/2019 Security Officer Reports to the Board: Fulfilling Your Annual Requirement
Barry Thompson, Thompson Consulting Group, LLC
- 4/10/2019 Accurately Completing the CTR Line-by-Line
Dawn Kincaid, Brode Consulting Services, Inc.
- 4/16/2019 Loan Underwriting 101: Interviewing, Credit Reports, Debt Ratios & Regulation B
Aaron Lewis, Young & Associates, Inc.
- 4/17/2019 Your Borrower Filed Bankruptcy, Now What?
Elizabeth Fast, Spencer Fane LLP
- 4/18/2019 Liability with ACH Death Notification Entries (DNEs) & Reclamations
Michele L. Barlow, PAR/WACHA
- 4/23/2019 Top 20 Questions About Completing the TRID Loan Estimate & Closing Disclosure
Steven Van Beek, Howard & Howard Attorneys PLLC
- 4/24/2019 Escrow Account Shortages, Surpluses & Deficiencies
Ann Brode-Harner, Brode Consulting Services, Inc.
- 4/25/2019 Asset Liability Management Strategies in a Rising Rate Environment
Gary J. Young, Young & Associates, Inc.
- 4/29/2019 Hacking the Weakest Link: The Role of Staff in Maintaining IT Security
Brian Self, Brian Self Consulting

4/30/2019 Introduction to Call Report Loan Classifications
Stephen J.M. Schiltz, CliftonLarsonAllen LLP

5/2/2019 Troubled Debt Restructuring: Identifying & Accounting for Impaired Loans
Todd Sprang, CliftonLarsonAllen LLP

5/7/2019 Developing & Delivering an Effective Loan Presentation
Aaron Lewis, Young & Associates, Inc.

5/9/2019 Job-Specific BSA Training for Lenders
Susan Costonis, Compliance Consulting and Training for Financial Institutions

5/13/2019 Accurately Completing the SAR Line-by-Line
Dawn Kincaid, Brode Consulting Services, Inc.

5/15/2019 Managing Dual Control & Cash Limits
Molly Stull, Brode Consulting Services, Inc.

5/16/2019 Hot Issues in Cyber Compliance
Randall J. Romes, CliftonLarsonAllen LLP

5/20/2019 Top 10 Ways to Mitigate ACH Payment Risk
Shelly Sipple, EPCOR

5/21/2019 Evaluating Collateral & Personal Guarantees for Loan Repayment
Aaron Lewis, Young & Associates, Inc.

5/22/2019 Repossession Practices, Compliance & Limitations
Elizabeth Fast, Spencer Fane LLP

5/23/2019 Supervisory Committees: Understanding Expectations & Avoiding Landmines
David A. Reed, Reed & Jolly, PLLC

5/29/2019 ACH Stop Payments vs. Unauthorized Extended Returns: Know the Difference
Jen Kirk, EPCOR

5/30/2019 Military Lending Act & SCRA: Compliance & Lessons Learned
Michael Christians, Michael Christians Consulting, LLC

6/3/2019 Untangling Complex RDFI Challenges
Shelly Sipple, EPCOR

6/4/2019 Construction-Only & Construction-to-Permanent Lending
Bill Elliott, Young & Associates, Inc.

6/5/2019 Job-Specific BSA Training for Operations
Susan Costonis, Compliance Consulting and Training for Financial Institutions

6/6/2019 Handling Dormant Accounts, Unclaimed Property & Escheatment
Elizabeth Fast, Spencer Fane LLP

6/10/2019 Financial Literacy Fundamentals for New Directors:
Financial Statements, Key Ratios & How to Monitor Your Credit Union
Tim Harrington, TEAM Resources

6/11/2019 Essential HR Recordkeeping from Hiring to Firing
Kay Robinson, Robinson HR Consulting, LLC

6/13/2019 Financial Accounting & Reporting
Stephen J.M. Schiltz, CliftonLarsonAllen LLP

6/18/2019 Reg E Fundamentals
Michele L. Barlow, PAR/WACHA

6/19/2019 Electronic Returned Items: Combating Fraud
Dawn Kincaid, Brode Consulting Services, Inc.

6/20/2019 Effective Debt Collection Techniques & Strategies
David A. Reed, Reed & Jolly, PLLC

6/25/2019 Job-Specific BSA Training for the Board
Dawn Kincaid, Brode Consulting Services, Inc.

6/26/2019 Card Data Security: PCI-DSS Risk, Readiness & Compliance
Randall J. Romes, CliftonLarsonAllen LLP

6/27/2019 Living, Grantor & Family Trust Accounts: Common Problems in Account Opening & Lending
Elizabeth Fast, Spencer Fane LLP

7/1/2019 ALLL Supporting Documentation: Current Rules & Future Expectations Under CECL
Aaron Lewis, Young & Associates, Inc.

7/2/2019 Managing Accounts & Records for Nonresident Aliens: Opening, Identifying, Monitoring
& Tax Reporting
Dawn Kincaid, Brode Consulting Services, Inc.

7/9/2019 Surviving a TRID Compliance Exam
Steven Van Beek, Howard & Howard Attorneys PLLC

7/10/2019 FinCEN Guidelines on Reporting Elder Financial Exploitation
Susan Costonis, Compliance Consulting and Training for Financial Institutions

7/16/2019 Processing IRA Rollovers & Transfers
Frank J. LaLoggia, LaLoggia Consulting, Inc.

7/17/2019 Job-Specific BSA Training for the Frontline
Dawn Kincaid, Brode Consulting Services, Inc.

7/18/2019 Legally Handling ATM & Debit Card Claims Under Regulation E
Elizabeth Fast, Spencer Fane LLP

7/23/2019 Call Report Preparation: Avoiding Common Errors
Stephen J.M. Schiltz, CliftonLarsonAllen LLP

7/24/2019 Outsourcing Tech Services: Regulations, Examiner Expectations & Actions for Vendor Management
David A. Reed, Reed & Jolly, PLLC

7/25/2019 What Are Those Business Tax Returns Telling Me?
Tim Harrington, TEAM Resources

- 7/30/2019 Opening Accounts Online: Rules, Risks & Best Practices
Susan Costonis, Compliance Consulting and Training for Financial Institutions
- 7/31/2019 20 Common Mistakes in Consumer Collections
Elizabeth Fast, Spencer Fane LLP
- 8/1/2019 IRA Reporting, Common Issues & Error Resolution
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 8/6/2019 Adverse Action in Mortgage Lending: Compliance, Notices & Best Practices
Ann Brode-Harner, Brode Consulting Services, Inc.
- 8/7/2019 Official Demands Part 1: Handling Subpoenas, Summonses & Other Legal Process
Elizabeth Fast, Spencer Fane LLP
- 8/8/2019 New Security Officer Training: Responsibilities, Best Practices & Skill-Building Tools
Barry Thompson, Thompson Consulting Group, LLC
- 8/13/2019 Advanced Financial Literacy Update for New & Experienced Directors:
ALM Primer & Financial Accounting & Risk Issues
Tim Harrington, TEAM Resources
- 8/14/2019 FFIEC Cyber Security Risk Assessments: Policy, Recent Findings & Recommendations
Randall J. Romes, CliftonLarsonAllen LLP
- 8/15/2019 E-Compliance Rules, Policies & Best Practices for Email, Web, Mobile & Social Media
Nancy Flynn, The ePolicy Institute™
- 8/20/2019 How to Handle Unauthorized Electronic Fund Transfers Under Reg E
Elizabeth Fast, Spencer Fane LLP
- 8/21/2019 The Financial Statement Audit Process
Stephen J.M. Schiltz, CliftonLarsonAllen LLP
- 8/22/2019 Developing the Right Strategic Plan for Your Credit Union
Marcia Malzahn, Malzahn Strategic
- 8/27/2019 Opening Donation, Memorial & Other Accounts for Nonprofit Organizations & Corporations
Susan Costonis, Compliance Consulting and Training for Financial Institutions
- 8/28/2019 Top 10 Most Misunderstood IRA Issues: Turning Confusion into Confidence
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 8/29/2019 Effective Management of Credit Report Disputes: Completing ACDVs, AUDs & Correcting
Joint Credit
David A. Reed, Reed & Jolly, PLLC
- 9/4/2019 Official Demands Part 2: Handling Garnishments, Levies & Judgment Liens
Elizabeth Fast, Spencer Fane LLP
- 9/5/2019 Auditing E-Policies & Procedures: Risks, Rules & Records
Nancy Flynn, The ePolicy Institute™
- 9/10/2019 Managing Minor Accounts: Withdrawals, Transfers, CDD, Closing & Best Practices
Susan Costonis, Compliance Consulting and Training for Financial Institutions

9/11/2019 Conducting the 2019 ACH Audit
Jen Kirk, EPCOR

9/12/2019 Appraisal & Evaluation Guidance on Collateral Valuation
S. Wayne Linder, Young & Associates, Inc.

9/16/2019 New Compliance Officer Boot Camp
Molly Stull, Brode Consulting Services, Inc.

9/17/2019 Handling IRA Required Minimum Distributions & Roth Distributions
Frank J. LaLoggia, LaLoggia Consulting, Inc.

9/18/2019 Auditing for Reg E Compliance
Elizabeth Fast, Spencer Fane LLP

9/19/2019 Emerging Trends & Developments in Online, Mobile & Digital Channels
Hannah Day, Jack Henry & Associates, Inc.®

9/24/2019 Mitigating a Data Breach: Forensics & Incident Response
Randall J. Romes, CliftonLarsonAllen LLP

9/25/2019 Hiring in the Digital Age: What Every HR Manager Needs to Know About Social Media
Diane Pape Reed, CU Doctor

9/26/2019 What Directors Should Know About CECL, ALLL & the New Credit Impairment Standards
Bob Viering, Young & Associates, Inc.

10/2/2019 New BSA Officer Training Part 1: Compliance, Risk Assessment, CTRs, Exemptions, Forms & Regulator Expectations
Bill Elliott, Young & Associates, Inc.

10/8/2019 Head Teller Training: Maximizing Teller Performance
Molly Stull, Brode Consulting Services, Inc.

10/9/2019 When a Depositor Dies: Legal Requirements, Practical Issues & FAQs
Elizabeth Fast, Spencer Fane LLP

10/15/2019 Demystifying Rules for TRID Tolerances
Steven Van Beek, Howard & Howard Attorneys PLLC

10/16/2019 Reg E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation
Michele L. Barlow, PAR/WACHA

10/17/2019 POD Account Documentation, Compliance, Beneficiaries & Closing
Elizabeth Fast, Spencer Fane LLP

10/22/2019 Commercial Loan Annual Credit Review
S. Wayne Linder, Young & Associates, Inc.

10/23/2019 Medallion & Signature Guarantee Risks, Rules & Best Practices
Elizabeth Fast, Spencer Fane LLP

10/24/2019 12 Key Elements of an Effective Digital Marketing Strategy
Eric C. Cook, WSI Internet Consulting

- 10/29/2019 Personal Accounts: Ownership, Authorization, Titling & Documentation
Susan Costonis, Compliance Consulting and Training for Financial Institutions
- 10/30/2019 1099 Reporting: Foreclosures, Repossessions & Debt Settlements
Elizabeth Fast, Spencer Fane LLP
- 10/31/2019 New BSA Officer Training Part 2: Reviews, SARs, CDD, Technical Aspects & Real-Life Scenarios
Bill Elliott, Young & Associates, Inc.
- 11/5/2019 Year-End Compliance Checklist
Molly Stull, Brode Consulting Services, Inc.
- 11/6/2019 Top 10 Compliance Mistakes in Advertising
Steven Van Beek, Howard & Howard Attorneys PLLC
- 11/7/2019 Understanding & Navigating ACH Rules for ODFIs
Shelly Sipple, EPCOR
- 11/12/2019 Provisional Credit Under Reg E: Rules, Best Practices & FAQs
Elizabeth Fast, Spencer Fane LLP
- 11/14/2019 Uniform Residential Loan Application (URLA) Line-by-Line, Required February 1, 2020
Ann Brode-Harner, Brode Consulting Services, Inc.
- 11/19/2019 When a Borrower Dies: Rules, Procedures & Liabilities
Elizabeth Fast, Spencer Fane LLP
- 11/20/2019 Robbery Preparedness: Meeting Your Annual Compliance Requirement
Carol S. Dodgen, Dodgen Security Consulting, LLC
- 11/21/2019 BSA Special Risks: Policy, Law Enforcement & Regulator Issues
Sus Costonis, Compliance Consulting and Training for Financial Institutions
- 12/3/2019 ACH Error Resolution: Returns, Authorizations, WSUDs, Stop Payments & More
Michele L. Barlow, PAR/WACHA
- 12/4/2019 Safe Deposit Issues: Delinquency, Death & Abandonment
Elizabeth Fast, Spencer Fane LLP
- 12/5/2019 IRS Reporting Requirements: 1098s, 1099s, TINs & Backup Withholding
David A. Reed, Reed & Jolly, PLLC
- 12/11/2019 Business Accounts: Who is Authorized to Open, Close, Transact?
Mary-Lou Heighes, Compliance Plus, Inc.
- 12/18/2019 Securing Collateral: How to Complete & File UCC-1 Financing Statements
Elizabeth Fast, Spencer Fane LLP