



## 2019 WEBINAR SCHEDULE

(TENTATIVE SCHEDULE - SUBJECT TO CHANGE)

Webinars are scheduled from 2:00 - 3:30 pm

- 1/8/2019 Compliance Training for the Frontline  
*Dawn Kincaid, Brode Consulting Services, Inc.*
- 1/9/2019 Record Retention & Destruction Rules: Paper & Electronic  
*Elizabeth Fast, Spencer Fane LLP*
- 1/10/2019 Regulator Issues & Update for the Credit Analyst  
*S. Wayne Linder, Young & Associates, Inc.*
- 1/14/2019 IRA & HSA 2019 Update, Including Tax Reform Considerations  
*Frank J. LaLoggia, LaLoggia Consulting, Inc.*
- 1/15/2019 FFIEC Exam Procedures for Business Continuity  
*Molly Stull, Brode Consulting Services, Inc.*
- 1/16/2019 2018 HMDA Submission Due March 1, 2019, Part 1:  
Identifying Reportable Loans, Data Integrity & FIG Analysis  
*Susan Costonis, Compliance Consulting and Training for Financial Institutions*
- 1/22/2019 Successful Skip Tracing Techniques for Locating Borrowers & Recovering Collateral  
*David A. Reed, Reed & Jolly, PLLC*
- 1/23/2019 Determining Cash Flow from Personal Tax Returns After 2018 Tax Reform Part 1: Newly Revised  
Form 1040 & Schedules B & C  
*Tim Harrington, TEAM Resources*
- 1/24/2019 2018 HMDA Submission Due March 1, 2019, Part 2:  
Requirements, Clearing Edits, Exempt Fields & More  
*Susan Costonis, Compliance Consulting and Training for Financial Institutions*
- 1/29/2019 Real Estate Loan Collection Rules for Lenders & Mortgage Servicers  
*Elizabeth Fast, Spencer Fane LLP*
- 1/30/2019 Analyzing Financial Statements for the Credit Analyst  
*S. Wayne Linder, Young & Associates, Inc.*
- 1/31/2019 Frontline Fraud Prevention: Stopping Fraud at the Teller Line  
*Mary-Lou Heighes, Compliance Plus, Inc.*
- 2/5/2019 Right of Setoff on Deposit Accounts & Loans: Legal Issues  
*Elizabeth Fast, Spencer Fane LLP*
- 2/6/2019 CAMELS Rating for Executives  
*Ann Brode-Harner, Brode Consulting Services, Inc.*

- 2/7/2019 ACH Tax Refund Exceptions, Posting & Liabilities  
*Michele L. Barlow, PAR/WACHA*
- 2/12/2019 Risks & Precautions for Endorsements & Other Negotiable Instruments  
*Mary-Lou Heighes, Compliance Plus, Inc.*
- 2/13/2019 Board Secretary Procedural & Compliance Responsibilities  
*Dawn Kincaid, Brode Consulting Services, Inc.*
- 2/14/2019 Prepaid Cards: Your Credit Union's Responsibilities Under the New Rules, Effective April 1, 2019  
*Elizabeth Fast, Spencer Fane LLP*
- 2/19/2019 Determining Cash Flow from Personal Tax Returns After 2018 Tax Reform Part 2: Schedules D, E & F  
*Tim Harrington, TEAM Resources*
- 2/20/2019 Debt Service Coverage Calculations in Underwriting  
*S. Wayne Linder, Young & Associates, Inc.*
- 2/21/2019 The New NIST Digital Identity Guidelines: Impact on Passwords, Security Questions & Account Lockouts  
*Chad Killingsworth, Jack Henry & Associates, Inc.®*
- 2/25/2019 Debit Card Chargebacks: Understanding Visa Claims Resolution  
*Diana Kern, SHAZAM, Inc.*
- 2/27/2019 ACH Dispute Resolution  
*Michele L. Barlow, PAR/WACHA*
- 2/28/2019 Flood Insurance Compliance Update & FAQs  
*Ann Brode-Harner, Brode Consulting Services, Inc.*
- 3/4/2019 Banking Marijuana-Related Businesses (Newly added)  
*Dawn Kincaid, Brode Consulting Services, Inc.*
- 3/5/2019 Strategic Decisions Regarding CECL Methodologies, Processes & Governance  
*Bob Viering, Young & Associates, Inc.*
- 3/6/2019 Essential Board Reporting: Requirements, Timing, Delivery Options, Risks & Concerns  
*Ann Brode-Harner, Brode Consulting Services, Inc.*
- 3/7/2019 Federal Requirements for Tech-Based Marketing: Websites, Social Media, Robo Calls & More  
*Steven Van Beek, Howard & Howard Attorneys PLLC*
- 3/11/2019 Cross Selling: The Key to Accountholder Satisfaction & Retention  
*Tim Tivis, Pinnacle Training Group*
- 3/12/2019 Synthetic ID Fraud: What It Is, How It Works & Real-Life Scenarios  
*Brian Vitale, Compliance Advisory Services*
- 3/13/2019 2019 ACH Rules Update  
*Michele L. Barlow, PAR/WACHA*
- 3/14/2019 Debit Card Chargebacks: Understanding Mastercard Dispute Resolution  
*Diana Kern, SHAZAM, Inc.*

- 3/19/2019 Best Practices for Today's Credit Union Board  
*Kevin Smith, TEAM Resources*
- 3/20/2019 Advanced BSA Officer Training: In-Depth Risk Issues & Difficult Situations  
*Bill Elliott, Young & Associates, Inc.*
- 3/21/2019 Required Compliance for Commercial Loans Secured by Real Estate  
*Susan Costonis, Compliance Consulting and Training for Financial Institutions*
- 3/25/2019 Handling Power of Attorney & Living Trust Documents on Deposit Accounts & Loans  
*Elizabeth Fast, Spencer Fane LLP*
- 3/26/2019 Red Flags in Board Reports  
*Molly Stull, Brode Consulting Services, Inc.*
- 3/27/2019 Global Cash Flow Analysis for Underwriters & Credit Analysts  
*Aaron Lewis, Young & Associates, Inc.*
- 4/2/2019 Mobile Device Risks, Records & Compliance Rules: Managing Your BYOD & COPE Policies & Procedures  
*Nancy Flynn, The ePolicy Institute™*
- 4/3/2019 UDAAP: Consumer Complaint Monitoring & Avoiding Harm  
*Dawn Kincaid, Brode Consulting Services, Inc.*
- 4/4/2019 Enterprise Risk Management: Three Key Risk Assessments  
*Marcia Malzahn, Malzahn Strategic*
- 4/8/2019 Notary Essentials & Legalities  
*Elizabeth Fast, Spencer Fane LLP*
- 4/9/2019 Security Officer Reports to the Board: Fulfilling Your Annual Requirement  
*Barry Thompson, Thompson Consulting Group, LLC*
- 4/10/2019 Accurately Completing the CTR Line-by-Line  
*Dawn Kincaid, Brode Consulting Services, Inc.*
- 4/16/2019 Loan Underwriting 101: Interviewing, Credit Reports, Debt Ratios & Regulation B  
*Aaron Lewis, Young & Associates, Inc.*
- 4/17/2019 Your Borrower Filed Bankruptcy, Now What?  
*Elizabeth Fast, Spencer Fane LLP*
- 4/18/2019 Liability with ACH Death Notification Entries (DNEs) & Reclamations  
*Michele L. Barlow, PAR/WACHA*
- 4/23/2019 Top 20 Questions About Completing the TRID Loan Estimate & Closing Disclosure  
*Steven Van Beek, Howard & Howard Attorneys PLLC*
- 4/24/2019 Escrow Account Shortages, Surpluses & Deficiencies  
*Ann Brode-Harner, Brode Consulting Services, Inc.*
- 4/25/2019 Asset Liability Management Strategies in a Rising Rate Environment  
*Gary J. Young, Young & Associates, Inc.*

4/29/2019 Hacking the Weakest Link: The Role of Staff in Maintaining IT Security  
*Brian Self, Brian Self Consulting*

4/30/2019 Introduction to Call Report Loan Classifications  
*Stephen J.M. Schiltz, CliftonLarsonAllen LLP*

5/2/2019 Troubled Debt Restructuring: Identifying & Accounting for Impaired Loans  
*Todd Sprang, CliftonLarsonAllen LLP*

5/7/2019 Developing & Delivering an Effective Loan Presentation  
*Aaron Lewis, Young & Associates, Inc.*

5/9/2019 Job-Specific BSA Training for Lenders  
*Susan Costonis, Compliance Consulting and Training for Financial Institutions*

5/13/2019 Accurately Completing the SAR Line-by-Line  
*Dawn Kincaid, Brode Consulting Services, Inc.*

5/15/2019 Managing Dual Control & Cash Limits  
*Molly Stull, Brode Consulting Services, Inc.*

5/16/2019 Hot Issues in Cyber Compliance  
*Randall J. Romes, CliftonLarsonAllen LLP*

5/20/2019 Top 10 Ways to Mitigate ACH Payment Risk  
*Shelly Sipple, EPCOR*

5/21/2019 Evaluating Collateral & Personal Guarantees for Loan Repayment  
*Aaron Lewis, Young & Associates, Inc.*

5/22/2019 Repossession Practices, Compliance & Limitations  
*Elizabeth Fast, Spencer Fane LLP*

5/23/2019 Supervisory Committees: Understanding Expectations & Avoiding Landmines  
*David A. Reed, Reed & Jolly, PLLC*

5/29/2019 ACH Stop Payments vs. Unauthorized Extended Returns: Know the Difference  
*Jen Kirk, EPCOR*

5/30/2019 Military Lending Act & SCRA: Compliance & Lessons Learned  
*Michael Christians, Michael Christians Consulting, LLC*

6/3/2019 Untangling Complex RDFI Challenges  
*Shelly Sipple, EPCOR*

6/4/2019 Construction-Only & Construction-to-Permanent Lending  
*Bill Elliott, Young & Associates, Inc.*

6/5/2019 Job-Specific BSA Training for Operations  
*Susan Costonis, Compliance Consulting and Training for Financial Institutions*

6/6/2019 Handling Dormant Accounts, Unclaimed Property & Escheatment  
*Elizabeth Fast, Spencer Fane LLP*

- 6/10/2019 Financial Literacy Fundamentals for New Directors:  
Financial Statements, Key Ratios & How to Monitor Your Credit Union  
*Tim Harrington, TEAM Resources*
- 6/11/2019 Essential HR Recordkeeping from Hiring to Firing  
*Kay Robinson, Robinson HR Consulting, LLC*
- 6/13/2019 Financial Accounting & Reporting  
*Stephen J.M. Schiltz, CliftonLarsonAllen LLP*
- 6/18/2019 Reg E Fundamentals  
*Michele L. Barlow, PAR/WACHA*
- 6/19/2019 Electronic Returned Items: Combating Fraud  
*Dawn Kincaid, Brode Consulting Services, Inc.*
- 6/20/2019 Effective Debt Collection Techniques & Strategies  
*David A. Reed, Reed & Jolly, PLLC*
- 6/25/2019 Job-Specific BSA Training for the Board  
*Dawn Kincaid, Brode Consulting Services, Inc.*
- 6/26/2019 Card Data Security: PCI-DSS Risk, Readiness & Compliance  
*Randall J. Romes, CliftonLarsonAllen LLP*
- 6/27/2019 Living, Grantor & Family Trust Accounts: Common Problems in Account Opening & Lending  
*Elizabeth Fast, Spencer Fane LLP*
- 7/1/2019 ALLL Supporting Documentation: Current Rules & Future Expectations Under CECL  
*Aaron Lewis, Young & Associates, Inc.*
- 7/2/2019 Managing Accounts & Records for Nonresident Aliens: Opening, Identifying, Monitoring  
& Tax Reporting  
*Dawn Kincaid, Brode Consulting Services, Inc.*
- 7/9/2019 Surviving a TRID Compliance Exam  
*Steven Van Beek, Howard & Howard Attorneys PLLC*
- 7/10/2019 FinCEN Guidelines on Reporting Elder Financial Exploitation  
*Susan Costonis, Compliance Consulting and Training for Financial Institutions*
- 7/16/2019 Processing IRA Rollovers & Transfers  
*Frank J. LaLoggia, LaLoggia Consulting, Inc.*
- 7/17/2019 Job-Specific BSA Training for the Frontline  
*Dawn Kincaid, Brode Consulting Services, Inc.*
- 7/18/2019 Legally Handling ATM & Debit Card Claims Under Regulation E  
*Elizabeth Fast, Spencer Fane LLP*
- 7/23/2019 Call Report Preparation: Avoiding Common Errors  
*Stephen J.M. Schiltz, CliftonLarsonAllen LLP*

- 7/24/2019 Outsourcing Tech Services: Regulations, Examiner Expectations & Actions for Vendor Management  
*David A. Reed, Reed & Jolly, PLLC*
- 7/25/2019 What Are Those Business Tax Returns Telling Me?  
*Tim Harrington, TEAM Resources*
- 7/30/2019 Opening Accounts Online: Rules, Risks & Best Practices  
*Susan Costonis, Compliance Consulting and Training for Financial Institutions*
- 7/31/2019 20 Common Mistakes in Consumer Collections  
*Elizabeth Fast, Spencer Fane LLP*
- 8/1/2019 IRA Reporting, Common Issues & Error Resolution  
*Frank J. LaLoggia, LaLoggia Consulting, Inc.*
- 8/6/2019 Adverse Action in Mortgage Lending: Compliance, Notices & Best Practices  
*Ann Brode-Harner, Brode Consulting Services, Inc.*
- 8/7/2019 Official Demands Part 1: Handling Subpoenas, Summonses & Other Legal Process  
*Elizabeth Fast, Spencer Fane LLP*
- 8/8/2019 New Security Officer Training: Responsibilities, Best Practices & Skill-Building Tools  
*Barry Thompson, Thompson Consulting Group, LLC*
- 8/13/2019 Advanced Financial Literacy Update for New & Experienced Directors:  
ALM Primer & Financial Accounting & Risk Issues  
*Tim Harrington, TEAM Resources*
- 8/14/2019 FFIEC Cyber Security Risk Assessments: Policy, Recent Findings & Recommendations  
*Randall J. Romes, CliftonLarsonAllen LLP*
- 8/15/2019 E-Compliance Rules, Policies & Best Practices for Email, Web, Mobile & Social Media  
*Nancy Flynn, The ePolicy Institute™*
- 8/20/2019 How to Handle Unauthorized Electronic Fund Transfers Under Reg E  
*Elizabeth Fast, Spencer Fane LLP*
- 8/21/2019 The Financial Statement Audit Process  
Stephen J.M. Schiltz, CliftonLarsonAllen LLP
- 8/22/2019 Developing the Right Strategic Plan for Your Credit Union  
*Marcia Malzahn, Malzahn Strategic*
- 8/27/2019 Opening Donation, Memorial & Other Accounts for Nonprofit Organizations & Corporations  
*Susan Costonis, Compliance Consulting and Training for Financial Institutions*
- 8/28/2019 Top 10 Most Misunderstood IRA Issues: Turning Confusion into Confidence  
*Frank J. LaLoggia, LaLoggia Consulting, Inc.*
- 8/29/2019 Effective Management of Credit Report Disputes: Completing ACDVs, AUDs & Correcting  
Joint Credit  
*David A. Reed, Reed & Jolly, PLLC*
- 9/4/2019 Official Demands Part 2: Handling Garnishments, Levies & Judgment Liens  
*Elizabeth Fast, Spencer Fane LLP*

- 9/5/2019 Auditing E-Policies & Procedures: Risks, Rules & Records  
*Nancy Flynn, The ePolicy Institute™*
- 9/10/2019 Managing Minor Accounts: Withdrawals, Transfers, CDD, Closing & Best Practices  
*Susan Costonis, Compliance Consulting and Training for Financial Institutions*
- 9/11/2019 Conducting the 2019 ACH Audit  
*Jen Kirk, EPCOR*
- 9/12/2019 Appraisal & Evaluation Guidance on Collateral Valuation  
*S. Wayne Linder, Young & Associates, Inc.*
- 9/16/2019 New Compliance Officer Boot Camp  
*Molly Stull, Brode Consulting Services, Inc.*
- 9/17/2019 Handling IRA Required Minimum Distributions & Roth Distributions  
*Frank J. LaLoggia, LaLoggia Consulting, Inc.*
- 9/18/2019 Auditing for Reg E Compliance  
*Elizabeth Fast, Spencer Fane LLP*
- 9/19/2019 Emerging Trends & Developments in Online, Mobile & Digital Channels  
*Hannah Day, Jack Henry & Associates, Inc.®*
- 9/24/2019 Mitigating a Data Breach: Forensics & Incident Response  
*Randall J. Romes, CliftonLarsonAllen LLP*
- 9/25/2019 Hiring in the Digital Age: What Every HR Manager Needs to Know About Social Media  
*Diane Pape Reed, CU Doctor*
- 9/26/2019 What Directors Should Know About CECL, ALLL & the New Credit Impairment Standards  
*Bob Viering, Young & Associates, Inc.*
- 10/2/2019 New BSA Officer Training Part 1: Compliance, Risk Assessment, CTRs, Exemptions, Forms & Regulator Expectations  
*Bill Elliott, Young & Associates, Inc.*
- 10/8/2019 Head Teller Training: Maximizing Teller Performance  
*Molly Stull, Brode Consulting Services, Inc.*
- 10/9/2019 When a Depositor Dies: Legal Requirements, Practical Issues & FAQs  
*Elizabeth Fast, Spencer Fane LLP*
- 10/15/2019 Demystifying Rules for TRID Tolerances  
*Steven Van Beek, Howard & Howard Attorneys PLLC*
- 10/16/2019 Reg E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation  
*Michele L. Barlow, PAR/WACHA*
- 10/17/2019 POD Account Documentation, Compliance, Beneficiaries & Closing  
*Elizabeth Fast, Spencer Fane LLP*
- 10/22/2019 Commercial Loan Annual Credit Review  
*S. Wayne Linder, Young & Associates, Inc.*

- 10/23/2019 Medallion & Signature Guarantee Risks, Rules & Best Practices  
*Elizabeth Fast, Spencer Fane LLP*
- 10/24/2019 12 Key Elements of an Effective Digital Marketing Strategy  
*Eric C. Cook, WSI Internet Consulting*
- 10/29/2019 Personal Accounts: Ownership, Authorization, Titling & Documentation  
*Susan Costonis, Compliance Consulting and Training for Financial Institutions*
- 10/30/2019 1099 Reporting: Foreclosures, Repossessions & Debt Settlements  
*Elizabeth Fast, Spencer Fane LLP*
- 10/31/2019 New BSA Officer Training Part 2: Reviews, SARs, CDD, Technical Aspects & Real-Life Scenarios  
*Bill Elliott, Young & Associates, Inc.*
- 11/5/2019 Year-End Compliance Checklist  
*Molly Stull, Brode Consulting Services, Inc.*
- 11/6/2019 Top 10 Compliance Mistakes in Advertising  
*Steven Van Beek, Howard & Howard Attorneys PLLC*
- 11/7/2019 Understanding & Navigating ACH Rules for ODFIs  
*Shelly Sipple, EPCOR*
- 11/12/2019 Provisional Credit Under Reg E: Rules, Best Practices & FAQs  
*Elizabeth Fast, Spencer Fane LLP*
- 11/14/2019 Uniform Residential Loan Application (URLA) Line-by-Line, Required February 1, 2020  
*Ann Brode-Harner, Brode Consulting Services, Inc.*
- 11/19/2019 When a Borrower Dies: Rules, Procedures & Liabilities  
*Elizabeth Fast, Spencer Fane LLP*
- 11/20/2019 Robbery Preparedness: Meeting Your Annual Compliance Requirement  
*Carol S. Dodgen, Dodgen Security Consulting, LLC*
- 11/21/2019 BSA Special Risks: Policy, Law Enforcement & Regulator Issues  
*Sus Costonis, Compliance Consulting and Training for Financial Institutions*
- 12/3/2019 ACH Error Resolution: Returns, Authorizations, WSUDs, Stop Payments & More  
*Michele L. Barlow, PAR/WACHA*
- 12/4/2019 Safe Deposit Issues: Delinquency, Death & Abandonment  
*Elizabeth Fast, Spencer Fane LLP*
- 12/5/2019 IRS Reporting Requirements: 1098s, 1099s, TINs & Backup Withholding  
*David A. Reed, Reed & Jolly, PLLC*
- 12/11/2019 Business Accounts: Who is Authorized to Open, Close, Transact?  
*Mary-Lou Heighes, Compliance Plus, Inc.*
- 12/18/2019 Securing Collateral: How to Complete & File UCC-1 Financing Statements  
*Elizabeth Fast, Spencer Fane LLP*