



2019 WEBINAR SCHEDULE

(TENTATIVE SCHEDULE - SUBJECT TO CHANGE)

Webinars are scheduled from 2:00 - 3:30 pm

2019 Webinar Schedule (Revised 7/3/19)

1/8/2019 Compliance Training for the Frontline
Dawn Kincaid, Brode Consulting Services, Inc.

1/9/2019 Record Retention & Destruction Rules: Paper & Electronic
Elizabeth Fast, Spencer Fane LLP

1/10/2019 Regulator Issues & Update for the Credit Analyst
S. Wayne Linder, Young & Associates, Inc.

1/14/2019 IRA & HSA 2019 Update, Including Tax Reform Considerations
Frank J. LaLoggia, LaLoggia Consulting, Inc.

1/15/2019 FFIEC Exam Procedures for Business Continuity
Molly Stull, Brode Consulting Services, Inc.

1/16/2019 2018 HMDA Submission Due March 1, 2019, Part 1: Identifying Reportable Loans, Data Integrity & FIG Analysis
Susan Costonis, Compliance Consulting and Training for Financial Institutions

1/22/2019 Successful Skip Tracing Techniques for Locating Borrowers & Recovering Collateral
David A. Reed, Reed & Jolly, PLLC

1/23/2019 Determining Cash Flow from Personal Tax Returns After 2018 Tax Reform Part 1: Newly Revised Form 1040 & Schedules B & C
Tim Harrington, TEAM Resources **Title Modification 12/13/18**

1/24/2019 2018 HMDA Submission Due March 1, 2019, Part 2: Requirements, Clearing Edits, Exempt Fields & More
Susan Costonis, Compliance Consulting and Training for Financial Institutions

1/29/2019 Real Estate Loan Collection Rules for Lenders & Mortgage Servicers
Elizabeth Fast, Spencer Fane LLP

1/30/2019 Analyzing Financial Statements for the Credit Analyst
S. Wayne Linder, Young & Associates, Inc.

1/31/2019 Frontline Fraud Prevention: Stopping Fraud at the Teller Line
Mary-Lou Heighes, Compliance Plus, Inc.

2/5/2019 Right of Setoff on Deposit Accounts & Loans: Legal Issues
Elizabeth Fast, Spencer Fane LLP

2/6/2019 CAMELS Rating for Executives

Ann Brode-Harner, Brode Consulting Services, Inc.

2/7/2019 ACH Tax Refund Exceptions, Posting & Liabilities

Michele L. Barlow, PAR/WACHA

2/12/2019 Risks & Precautions for Endorsements & Other Negotiable Instruments

Mary-Lou Heighes, Compliance Plus, Inc.

2/13/2019 Board Secretary Procedural & Compliance Responsibilities

Dawn Kincaid, Brode Consulting Services, Inc.

2/14/2019 Prepaid Cards: Your Credit Union's Responsibilities Under the New Rules, Effective April 1, 2019

Elizabeth Fast, Spencer Fane LLP

2/19/2019 Determining Cash Flow from Personal Tax Returns After 2018 Tax Reform Part 2: Schedules D, E & F

Tim Harrington, TEAM Resources

2/20/2019 Debt Service Coverage Calculations in Underwriting

S. Wayne Linder, Young & Associates, Inc.

2/21/2019 The New NIST Digital Identity Guidelines: Impact on Passwords, Security Questions & Account Lockouts

Chad Killingsworth, Jack Henry & Associates, Inc.®

2/25/2019 Debit Card Chargebacks: Understanding Visa Claims Resolution

Diana Kern, SHAZAM, Inc. **Title Modification 11/29/18**

2/27/2019 ACH Dispute Resolution

Michele L. Barlow, PAR/WACHA

2/28/2019 Flood Insurance Compliance Update & FAQs

Ann Brode-Harner, Brode Consulting Services, Inc.

3/4/2019 Banking Marijuana-Related Businesses

Dawn Kincaid, Brode Consulting Services, Inc. **Added Hot Topic 12/17/18**

3/5/2019 Strategic Decisions Regarding CECL Methodologies, Processes & Governance

Bob Viering, Young & Associates, Inc.

3/6/2019 Essential Board Reporting: Requirements, Timing, Delivery Options, Risks & Concerns

Ann Brode-Harner, Brode Consulting Services, Inc.

3/7/2019 Federal Requirements for Tech-Based Marketing: Websites, Social Media, Robo Calls & More

Steven Van Beek, Howard & Howard Attorneys PLLC

3/11/2019 Cross Selling: The Key to Accountholder Satisfaction & Retention

Tim Tivis, Pinnacle Training Group

3/12/2019 Synthetic ID Fraud: What It Is, How It Works & Real-Life Scenarios

Brian Vitale, Compliance Advisory Services

3/13/2019 2019 ACH Rules Update

Michele L. Barlow, PAR/WACHA

3/14/2019 Debit Card Chargebacks: Understanding Mastercard Dispute Resolution
Diana Kern, SHAZAM, Inc. **Title Modification 11/29/18**

3/19/2019 Best Practices for Today's Credit Union Board
Kevin Smith, TEAM Resources

3/20/2019 Advanced BSA Officer Training: In-Depth Risk Issues & Difficult Situations
Bill Elliott, Young & Associates, Inc.

3/21/2019 Required Compliance for Commercial Loans Secured by Real Estate
Susan Costonis, Compliance Consulting and Training for Financial Institutions

3/25/2019 Handling Power of Attorney & Living Trust Documents on Deposit Accounts & Loans
Elizabeth Fast, Spencer Fane LLP

3/26/2019 Red Flags in Board Reports
Molly Stull, Brode Consulting Services, Inc.

3/27/2019 Global Cash Flow Analysis for Underwriters & Credit Analysts
Aaron Lewis, Young & Associates, Inc.

4/1/2019 New Private Flood Insurance Rules Effective July 1, 2019: Policy, Procedures & Compliance
Ann Brode-Harner, Brode Consulting Services, Inc. **Added Hot Topic 2/11/19**

4/2/2019 Mobile Device Risks, Records & Compliance Rules: Managing Your BYOD & COPE Policies & Procedures
Nancy Flynn, The ePolicy Institute™

4/3/2019 UDAAP: Consumer Complaint Monitoring & Avoiding Harm
Dawn Kincaid, Brode Consulting Services, Inc.

4/4/2019 Enterprise Risk Management: Three Key Risk Assessments
Marcia Malzahn, Malzahn Strategic

4/8/2019 Notary Essentials & Legalities
Elizabeth Fast, Spencer Fane LLP

4/9/2019 Security Officer Reports to the Board: Fulfilling Your Annual Requirement
Barry Thompson, Thompson Consulting Group, LLC

4/10/2019 Accurately Completing the CTR Line-by-Line
Dawn Kincaid, Brode Consulting Services, Inc.

4/16/2019 Loan Underwriting 101: Interviewing, Credit Reports, Debt Ratios & Regulation B
Aaron Lewis, Young & Associates, Inc.

4/17/2019 Your Borrower Filed Bankruptcy, Now What?
Elizabeth Fast, Spencer Fane LLP

4/18/2019 Liability with ACH Death Notification Entries (DNEs) & Reclamations
Michele L. Barlow, PAR/WACHA

4/23/2019 Top 20 Questions About Completing the TRID Loan Estimate & Closing Disclosure
Steven Van Beek, Howard & Howard Attorneys PLLC

4/24/2019 Escrow Account Compliance, Including Shortages, Surpluses & Deficiencies
Ann Brode-Harner, Brode Consulting Services, Inc. **Title Modification 2/1/19**

4/25/2019 Asset Liability Management Strategies in a Rising Rate Environment
Gary J. Young, Young & Associates, Inc.

4/29/2019 Hacking the Weakest Link: The Role of Staff in Maintaining IT Security
Monday Brian Self, Brian Self Consulting

4/30/2019 Introduction to Call Report Loan Classifications
Stephen J.M. Schiltz, CliftonLarsonAllen LLP

5/2/2019 Troubled Debt Restructuring: Identifying & Accounting for Impaired Loans
Todd Sprang, CliftonLarsonAllen LLP

5/7/2019 Developing & Delivering an Effective Loan Presentation
Aaron Lewis, Young & Associates, Inc.

5/9/2019 Job-Specific BSA Training for Lenders
Susan Costonis, Compliance Consulting and Training for Financial Institutions

5/13/2019 Accurately Completing the SAR Line-by-Line
Dawn Kincaid, Brode Consulting Services, Inc.

5/14/2019 Fair Lending Examinations: Increased Scrutiny, New Methodologies & False Positives
Elizabeth Fast, Spencer Fane LLP **Added Hot Topic 2/11/19**

5/15/2019 Managing Dual Control & Cash Limits
Molly Stull, Brode Consulting Services, Inc.

5/16/2019 Hot Issues in Cyber Compliance
Randall J. Romes, CliftonLarsonAllen LLP

5/20/2019 Top 10 Ways to Mitigate ACH Payment Risk
Shelly Sipple, EPCOR

5/21/2019 Evaluating Collateral & Personal Guarantees for Loan Repayment
Aaron Lewis, Young & Associates, Inc.

5/22/2019 Repossession Practices, Compliance & Limitations
Elizabeth Fast, Spencer Fane LLP

5/23/2019 Supervisory Committees: Understanding Expectations & Avoiding Landmines
David A. Reed, Reed & Jolly, PLLC

5/29/2019 ACH Stop Payments vs. Unauthorized Extended Returns: Know the Difference
Jen Kirk, EPCOR

5/30/2019 Military Lending Act & SCRA: Compliance & Lessons Learned
Michael Christians, Michael Christians Consulting, LLC

6/3/2019 Untangling Complex RDFI Challenges
Shelly Sipple, EPCOR

6/4/2019 Construction-Only & Construction-to-Permanent Lending
Bill Elliott, Young & Associates, Inc.

6/5/2019 Job-Specific BSA Training for Operations
Susan Costonis, Compliance Consulting and Training for Financial Institutions

6/6/2019 Handling Dormant Accounts, Unclaimed Property & Escheatment
Elizabeth Fast, Spencer Fane LLP

6/10/2019 Financial Literacy Fundamentals for New Directors: Financial Statements, Key Ratios & How to Monitor Your Credit Union
Tim Harrington, TEAM Resources

6/11/2019 Essential HR Recordkeeping from Hiring to Firing
Kay Robinson, Robinson HR Consulting, LLC

6/12/2019 Hemp Farming Act: CBD, FAQs & Impact on Financial Services
Dawn Kincaid, Brode Consulting Services, Inc. **Added Hot Topic 4/15/19**

6/13/2019 Financial Accounting & Reporting
Stephen J.M. Schiltz, CliftonLarsonAllen LLP

6/17/2019 The Credit Union Difference
Recorded Only Kevin Smith, TEAM Resources **Added Hot Topic 4/29/19**

6/18/2019 Reg E Fundamentals
Michele L. Barlow, PAR/WACHA

6/19/2019 Electronic Returned Items: Combating Fraud
Dawn Kincaid, Brode Consulting Services, Inc.

6/20/2019 Effective Debt Collection Techniques & Strategies
David A. Reed, Reed & Jolly, PLLC

6/24/2019 Complying with the 2019 SAR Cyber-Event Reporting Requirements
Bill Elliott & Mike Detrow, Young & Associates, Inc. **Added Hot Topic 2/11/19**

6/25/2019 Job-Specific BSA Training for the Board
Dawn Kincaid, Brode Consulting Services, Inc.

6/26/2019 Card Data Security: PCI-DSS Risk, Readiness & Compliance
Randall J. Romes, CliftonLarsonAllen LLP

6/27/2019 Living, Grantor & Family Trust Accounts: Common Problems in Account Opening & Lending
Elizabeth Fast, Spencer Fane LLP

7/1/2019 ALLL Supporting Documentation: Current Rules & Future Expectations Under CECL
Aaron Lewis, Young & Associates, Inc.

7/2/2019 Managing Accounts & Records for Nonresident Aliens: Opening, Identifying, Monitoring & Tax Reporting
Dawn Kincaid, Brode Consulting Services, Inc.

7/9/2019 Surviving a TRID Compliance Exam
Steven Van Beek, Howard & Howard Attorneys PLLC

7/10/2019 FinCEN Guidelines on Reporting Elder Financial Exploitation
Susan Costonis, Compliance Consulting and Training for Financial Institutions

7/16/2019 Processing IRA Rollovers & Transfers
Frank J. LaLoggia, LaLoggia Consulting, Inc.

7/17/2019 Job-Specific BSA Training for the Frontline
Dawn Kincaid, Brode Consulting Services, Inc.

7/18/2019 Legally Handling ATM & Debit Card Claims Under Regulation E
Elizabeth Fast, Spencer Fane LLP

7/23/2019 Call Report Preparation: Avoiding Common Errors
Stephen J.M. Schiltz, CliftonLarsonAllen LLP

7/24/2019 Outsourcing Tech Services:
Regulations, Examiner Expectations & Actions for Vendor Management
David A. Reed, Reed & Jolly, PLLC

7/25/2019 What Are Those Partnership & S-Corp Tax Returns Telling Me?
Tim Harrington, TEAM Resources **Title Modification 2/26/19**

7/30/2019 Opening Accounts Online: Rules, Risks & Best Practices
Susan Costonis, Compliance Consulting and Training for Financial Institutions

7/31/2019 20 Common Mistakes in Consumer Collections
Elizabeth Fast, Spencer Fane LLP

8/1/2019 IRA Reporting, Common Issues & Error Resolution
Frank J. LaLoggia, LaLoggia Consulting, Inc.

8/5/2019 Recent Reg CC Changes: Deadlines, Details, Compliance
Dawn Kincaid, Brode Consulting Services, Inc. **Added Hot Topic 7/1/19**

8/6/2019 Adverse Action in Mortgage Lending: Compliance, Notices & Best Practices
Ann Brode-Harner, Brode Consulting Services, Inc.

8/7/2019 Official Demands Part 1: Handling Subpoenas, Summonses & Other Legal Process
Elizabeth Fast, Spencer Fane LLP

8/8/2019 New Security Officer Training: Responsibilities, Best Practices & Skill-Building Tools
Barry Thompson, Thompson Consulting Group, LLC

8/13/2019 Advanced Financial Literacy Update for New & Experienced Directors: ALM Primer & Financial
Accounting & Risk Issues
Tim Harrington, TEAM Resources

8/14/2019 FFIEC Cyber Security Risk Assessments: Policy, Recent Findings & Recommendations
Randall J. Romes, CliftonLarsonAllen LLP

8/15/2019 E-Compliance Rules, Policies & Best Practices for Email, Web, Mobile & Social Media
Nancy Flynn, The ePolicy Institute™

8/20/2019 How to Handle Unauthorized Electronic Fund Transfers Under Reg E
Elizabeth Fast, Spencer Fane LLP

8/21/2019 The Financial Statement Audit Process
Stephen J.M. Schiltz, CliftonLarsonAllen LLP

8/22/2019 Developing the Right Strategic Plan for Your Credit Union
Marcia Malzahn, Malzahn Strategic

8/27/2019 Opening Donation, Memorial & Other Accounts for Nonprofit Organizations & Corporations
Susan Costonis, Compliance Consulting and Training for Financial Institutions

8/28/2019 Top 10 Most Misunderstood IRA Issues: Turning Confusion into Confidence
Frank J. LaLoggia, LaLoggia Consulting, Inc.

8/29/2019 Effective Management of Credit Report Disputes: Completing ACDVs, AUDs & Correcting Joint Credit
David A. Reed, Reed & Jolly, PLLC

9/4/2019 Official Demands Part 2: Handling Garnishments, Levies & Judgment Liens
Elizabeth Fast, Spencer Fane LLP

9/5/2019 Auditing E-Policies & Procedures: Risks, Rules & Records
Nancy Flynn, The ePolicy Institute™

9/10/2019 Managing Minor Accounts: Withdrawals, Transfers, CDD, Closing & Best Practices
Susan Costonis, Compliance Consulting and Training for Financial Institutions

9/11/2019 Conducting the 2019 ACH Audit
Jen Kirk, EPCOR

9/12/2019 Appraisal & Evaluation Guidance on Collateral Valuation
S. Wayne Linder, Young & Associates, Inc.

9/16/2019 New Compliance Officer Boot Camp
Molly Stull, Brode Consulting Services, Inc.

9/17/2019 Handling IRA Required Minimum Distributions & Roth Distributions
Frank J. LaLoggia, LaLoggia Consulting, Inc. **Moved from June 12 on 12/5/18**

9/18/2019 Auditing for Reg E Compliance
Elizabeth Fast, Spencer Fane LLP

9/19/2019 Emerging Trends & Developments in Online, Mobile & Digital Channels
Hannah Day, Jack Henry & Associates, Inc.® **Cancelled 6/28/19**

9/19/2019 New ACH Return Reason Codes R11 & R17: Proper Use, Impact & Deadlines
Shelly Sipple, EPCOR **Added Hot Topic 7/3/19**

9/24/2019 Mitigating a Data Breach: Forensics & Incident Response
Randall J. Romes, CliftonLarsonAllen LLP

9/25/2019 Hiring in the Digital Age: What Every HR Manager Needs to Know About Social Media
Diane Pape Reed, CU Doctor

9/26/2019 What Directors Should Know About CECL, ALLL & the New Credit Impairment Standards
Bob Viering, Young & Associates, Inc.

10/2/2019 New BSA Officer Training Part 1: Compliance, Risk Assessment, CTRs, Exemptions, Forms & Regulator Expectations
Bill Elliott, Young & Associates, Inc.

10/8/2019 Head Teller Training: Maximizing Teller Performance
Molly Stull, Brode Consulting Services, Inc.

10/9/2019 When a Depositor Dies: Legal Requirements, Practical Issues & FAQs
Elizabeth Fast, Spencer Fane LLP

10/15/2019 Demystifying Rules for TRID Tolerances
Steven Van Beek, Howard & Howard Attorneys PLLC

10/16/2019 Reg E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation
Michele L. Barlow, PAR/WACHA

10/17/2019 POD Account Documentation, Compliance, Beneficiaries & Closing
Elizabeth Fast, Spencer Fane LLP

10/22/2019 Commercial Loan Annual Credit Review
S. Wayne Linder, Young & Associates, Inc.

10/23/2019 Medallion & Signature Guarantee Risks, Rules & Best Practices
Elizabeth Fast, Spencer Fane LLP

10/24/2019 12 Key Elements of an Effective Digital Marketing Strategy
Eric C. Cook, WSI Internet Consulting

10/29/2019 Personal Accounts: Ownership, Authorization, Titling & Documentation
Susan Costonis, Compliance Consulting and Training for Financial Institutions

10/30/2019 1099 Reporting: Foreclosures, Repossessions & Debt Settlements
Elizabeth Fast, Spencer Fane LLP

10/31/2019 New BSA Officer Training Part 2: Reviews, SARs, CDD, Technical Aspects & Real-Life Scenarios
Bill Elliott, Young & Associates, Inc.

11/5/2019 Year-End Compliance Checklist
Molly Stull, Brode Consulting Services, Inc.

11/6/2019 Top 10 Compliance Mistakes in Advertising
Steven Van Beek, Howard & Howard Attorneys PLLC

11/7/2019 Understanding & Navigating ACH Rules for ODFIs
Shelly Sipple, EPCOR

11/12/2019 Provisional Credit Under Reg E: Rules, Best Practices & FAQs
Elizabeth Fast, Spencer Fane LLP

11/13/2019 Closing or Changing Accounts for Consumers & Businesses
Susan Costonis, Compliance Consulting and Training for Financial Institutions

11/14/2019 Uniform Residential Loan Application (URLA) Line-by-Line, Required February 1, 2020
Ann Brode-Harner, Brode Consulting Services, Inc.

11/19/2019 When a Borrower Dies: Rules, Procedures & Liabilities
Elizabeth Fast, Spencer Fane LLP

11/20/2019 Robbery Preparedness: Meeting Your Annual Compliance Requirement
Carol S. Dodgen, Dodgen Security Consulting, LLC

11/21/2019 BSA Special Risks: Policy, Law Enforcement & Regulator Issues
Sus Costonis, Compliance Consulting and Training for Financial Institutions

12/3/2019 ACH Error Resolution: Returns, Authorizations, WSUDs, Stop Payments & More
Michele L. Barlow, PAR/WACHA

12/4/2019 Safe Deposit Issues: Delinquency, Death & Abandonment
Elizabeth Fast, Spencer Fane LLP

12/5/2019 IRS Reporting Requirements: 1098s, 1099s, TINs & Backup Withholding
David A. Reed, Reed & Jolly, PLLC

12/11/2019 Business Accounts: Who is Authorized to Open, Close, Transact?
Mary-Lou Heighes, Compliance Plus, Inc.

12/12/2019 *Topic Change to Be Announced* **Topic Change 3/11/2019**

12/18/2019 Securing Collateral: How to Complete & File UCC-1 Financing Statements
Elizabeth Fast, Spencer Fane LLP