

2023

Financial Counseling Certification (FiCEP)

What is FiCEP?

In its eighth year, The Wisconsin Credit Union Foundation has partnered with CUNA and CU Difference to bring financial counselor training to credit union professionals and volunteers through the Financial Counseling Certification Program (FiCEP). Enhanced FiCEP is designed for people who work in the member service, collections, and lending departments, as well as any other staff that are committed to helping members gain control of their financial future.

This program is modeled after CUNA’s Certified Financial Counselor School and includes nine educational webinars and an in-person session where students will take their exam and learn ways to make financial counseling more effective at their credit union.

Once the student has passed their proctored, 100 question examination at the in-person session, they will then have earned the designation of CCUFC, Certified Credit Union Financial Counselor.

Benefits

- Financial counseling skills will become part of your credit union’s culture.
- Written for all staff levels so anyone can offer financial counseling during every member interaction.
- Certification helps members see value in their credit union.
- Differentiate your credit union with certified counselors.
- Help members transform the way they deal with money through real world counseling.

Financial Investment

The Foundation has significantly subsidized the program to make certification more accessible for everyone. Registration fees include all webinars, the in-person session, a proctored examination, and the book.

- Credit unions < \$50M: \$150/student
- Credit Unions \$50M - \$100M: \$300/student
- Credit Unions \$100M - \$500M: \$400/student
- Credit Unions > \$500M: \$525/student

Please visit the website for information about substitutions, cancellations, and refunds.

2023 Program Schedule

Date & Time	Description	Location
Friday, April 21	Deadline for Registration	
Thursday, May 25 2:00 pm - 3:00 pm	Orientation & Introduction to FiCEP	Webinar
Thursday, June 1 2:00 pm - 3:00 pm	Chapters 1-2	Webinar
Thursday, June 15 2:00 pm - 3:00 pm	Chapters 3-8	Webinar
Thursday, June 29 2:00 pm - 3:00 pm	Chapters 9-12	Webinar
Thursday, July 13 2:00 pm - 3:00pm	Chapters 13-15	Webinar
Thursday, July 27 2:00 pm - 3:00pm	Chapters 16-20	Webinar
Thursday, August 10 2:00 pm - 3:00 pm	Chapters 21-24	Webinar
Thursday, August 24 2:00 pm - 3:00 pm	Chapters 25-28	Webinar
Thursday, September 7 2:00 pm - 3:00 pm	Chapters 29-33	Webinar
Tuesday, September 26	Review, In-Person Testing, and Training	Madison

Time Investment

On average, students can expect to spend approximately 30 minutes reading each chapter, 60 minutes participating in webinars and additional time to take practice quizzes and prepare for the examination.

Recertification

The Foundation also offers recertification for past graduates of the FiCEP program. If you are eligible for recertification, you will be contacted by The Foundation sometime in the summer of 2023. The cost for recertification is \$100.

Register before April 21

TheLeague.coop/FiCEP

Registration is limited to 100.

