

2019 Financial Counseling Certification Program (FiCEP)

What is FiCEP

The Foundation has partnered with CU Difference and CUNA to train credit union staff as professional financial counselors through the Financial Counseling Certification Program (FiCEP).

Enhanced FiCEP is designed for credit union staff who work in the financial counseling, collections and loan departments or any other staff members who are committed to helping members gain control of their financial future.

Modeled after the CUNA Certified Financial Counselor Schools, FiCEP includes 11 training sessions (nine webinars and two in-person sessions). It is strongly preferred that you attend the webinars live to participate in discussions, however, they will also be available as a recording.

The in-person sessions provide hands-on training, networking and the sharing of best practices. Special training and coaching will help you develop a detailed vision and plan for financial counseling at your credit union.

The in-person sessions also include a proctored exam which is required to receive the Certified Credit Union Financial Counselor (CCUFC) designation.

Benefits

- Proven financial counseling skills become a part of your credit union's culture
- Written for all staff levels so anyone can offer financial counseling during every member interaction
- Certification helps members see value in their credit union
- Differentiate your credit union with certified financial counselors
- Help members transform the way they deal with money through real-world counseling

Register before April 19

TheLeague.coop/FiCEP

Registration is limited to 100.



2019 Program Schedule*

Date	Description	Location
Friday, April 19	Deadline for registration	
Wednesday, May 22 10–11 am	Introduction to FiCEP & Logistics (Orientation)	Webinar
Wednesday, May 29 9–10 am OR 2–3 pm	Module 1	Webinar
Wednesday, June 12 9–10 am OR 2–3 pm	Module 2	Webinar
Wednesday, June 26 9–10 am OR 2–3 pm	Module 3	Webinar
Wednesday, July 10 9–10 am OR 2–3 pm	Module 4	Webinar
Thursday, July 18 9 am–4 pm	In-Person Training & Testing Part I	Madison
Wednesday, August 7 9–10 am OR 2–3 pm	Module 5	Webinar
Wednesday, August 21 9–10 am OR 2–3 pm	Module 6	Webinar
Wednesday, September 4 9–10 am OR 2–3 pm	Module 7	Webinar
Wednesday, September 18 9–10 am OR 2–3 pm	Module 8	Webinar
Thursday, September 26 9 am–4 pm	In-Person Training & Testing Part II	Madison

Financial Investment

The Foundation has significantly subsidized the program to encourage all of Wisconsin's credit unions to get their staff certified as CCUFCs.

Registration fees are per person and include nine webinars, books and exams and two in-person workshops.

Credit unions < \$50M: \$150
 Credit unions \$50M - \$100M: \$300
 Credit unions \$100M - \$500M: \$400
 Credit unions > \$500M: \$525

Time Investment

On average, students should expect to spend approximately 120 minutes studying each module and 60 minutes to complete each practice exam.